MUHAMAD AFRI ZOVIAN

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PROFESSIONAL SUMMARY

Enthusiastic Fresh Graduate with a Bachelor of Economics degree in Sharia Insurance and comprehensive knowledge of life, health, and general insurance products based on sharia principles. Skilled in identifying client needs, explaining complex insurance concepts in a clear and approachable manner, and recommending suitable protection and investment solutions. Possesses excellent interpersonal and communication skills, a persuasive yet ethical approach to client engagement, and a strong drive to meet and exceed targets. Passionate about increasing financial literacy and building lasting client relationships grounded in trust, transparency, and sharia-compliant values.

WORK EXPERIENCE

PT Bank Syariah Indonesia Tbk **Dec 2025 - Jan 2026**
Assistant Administration Intern Student

- Assisted in entering customer data for Hajj departure payment processing, ensuring accuracy and completeness of customer information.
- Calculated and recorded data of customers who had completed Hajj payments, supporting accurate tracking and reporting.
- Entered customer data for the issuance of BSI ATM cards, adhering to bank procedures and data accuracy standards.
- Accompanied the Financial Specialist Consultant in inputting and processing customer data.
- Communicated effectively with non-local customers to facilitate smooth and comfortable banking transactions.
- Partnered with the Sales Force in customer engagement activities, supporting product promotion and relationship building.

Badan Penyelenggara Jaminan Produk Halal (BPJPH) **Jun 2025 - Agt 2025**
Intern Student

- Assisted in the administrative processing of halal certification applications submitted by business owners, ensuring documents were complete and in accordance with procedures.
- Entered and updated business and product data in the halal certification information system (SIHALAL), maintaining data accuracy and consistency.

EDUCATION

Universitas Sultan Maulana Hasanudin Banten
Bachelor's Degree in Sharia Insurance Graduated 2026

SKILLS & COMPETENCIES

Technical : Underwriting, claims handling, and policy administration, risk management
Soft Skills : Microsoft Office (Word, Excel, and PowerPoint , Teamwork and Collaboration, Time Management, Effective Communication, Adaptabillity and Fast Learner, Attention to Detail.